TechnoPro
Computer Solutions, Inc.

ClockWork Database Scheduler
Exchange Calendar Sync
System Requirements rev 1.1

Overview

ClockWork appointments will appear in Outlook, and Outlook appointments will appear in ClockWork. The primary purpose of the Outlook sync is to provide availability information to other Outlook users in the school who may not have access to your ClockWork calendar, and to provide information to you if someone in the school schedules an appointment with you in Outlook.

System Requirements

Outlook Sync Server

ClockWork uses Microsoft Exchange Server to connect to the outlook accounts and retrieve the calendar information. Microsoft Exchange Web Services (EWS) is used to communicate with the Exchange server. The ClockWork / Outlook Sync software runs as a Windows Service on one machine.

Application Server Requirements	
Microsoft Exchange Server	MES 2007 or higher
Delegate User Account	An account in Outlook with read and writes permission (ie. "(Editor) can read, create and modify items" on the calendar folder) to calendars of all the staff who will be using Outlook sync. We require the username and password to be entered into ClockWork once for this delegate Exchange account. Credentials are stored in encrypted format in the ClockWork database.
Outlook	The ClockWork / Outlook sync software should be installed on a single machine (server), usually this will be the same machine running the ClockWork server application. ClockWork should be installed on this machine, there is no need for Outlook client to be installed on this machine.