

FAQ - DISTRICT SECURITY TRAINING

What is the Security Training?

This is online training provided by the SANS Institute, a highly respected specialist in cybersecurity. It consists of short video modules (generally less than 3 minutes each). At the end of each module, you are required to answer 3 simple questions on the topic you have just viewed.

What is the difference between Required and Recommended Training?

The current training consists of two parts: 16 modules that are *required*, and 16 modules that are *recommended*. The required modules are *mandatory* for staff (but not faculty), and you are asked to complete them within 90 days. The recommended modules are optional.

What if I don't pass one of the quizzes?

If you miss questions on the quiz at the end of a module, you will be asked to retake the quiz. Generally you will be asked different questions when retaking a quiz. You can retake the quiz until you pass.

How do I login?

The email you receive when first assigned to training will include a link to the course:

<https://access.sans.org/go/fhda>

This link will take you to the SANS login page. You login using your CWID and Portal password.

Do I receive notifications about my progress?

You receive an initial notice that you have been assigned training. For required training, the notice will tell you how long you have to complete the series.

As you proceed through the training, you will receive several reminders of how long you have left to complete the training.

When you complete the training, you will receive a link that enables you to print a completion certificate.

If you do not complete the mandatory training by the deadline, you will receive a notice that your completion is overdue. Your supervisor will also be notified.

What if I have further questions or issues?

If at any time you have questions concerning the training, you may submit your concerns using the KACE ticketing system, or you may contact the ETS Help Desk at 408-864-8324.