

ARGOS 5.x Frequently Asked Questions

Where do I find Argos training?

There are two training options:

- 1) A self-guided training provided by the vendor eVisions. Click [here](#) to access.
- 2) To inquire about instructor-led training for your group, contact ETS via help desk ticketing system [here](#).

How do I request user access to Argos?

Log your request through ETS Help Desk ticketing system [here](#).

If you have a KACE ticket with ETS and you still have problem with the issue reported, please contact:

Bill Baldwin, ETS

BaldwinWilliam@fhda.edu

650 949- 6191

Or

Linda Koyama, ETS

Koyamalinda@fhda.edu

650 949- 6917

Please have your KACE ticket number ready when making the call.

What data is available in Argos?

Argos contains a variety of data about the Foothill-De Anza Community College District Banner system. Each of these organizational hierarchies can be further broken down by the specific functional areas. For example, Argos can filter the reports needed by the Admission and Records office, it can also group the access by the job functions, for example the reports mostly used by the Deans.

All the user reports are co-developed by ETS together with the FHDA user community. The production reports will go through a vigorous internal certification processes performed by the user department and the ETS. Only the approved reports will be placed into the Certified folder, and this is the place where the end user should go to access their reports.

Your access to the available ARGOS reports is determined by the identity profile you use to login to MyPortal. For a more detailed instructions on how to use the ARGOS system, please click [here](#).

How do I request data exports?

ARGOS report normally will provide you the option to convert the data to download to a CSV file or Excel file format. Please follow the guidelines to safeguard the report distribution and storage of the downloaded report. For more information, click [here](#).

If you need more help with data exports, please submit a help desk ticket request through [here](#).

How do we combine the different data from various sources?

Whether the data comes from records stored in the Foothill De Anza's Banner system, or comes from other systems, we use a schema to combine them and develop the reports in the test system first, once the test system report is

Created 5/10/2016

Revised 7/30/2016

Posted 8/12/2016

certified by the ETS and the users, we will move them to the certified folder, where they become accessible to authorized users.

How do you ensure data quality?

Using legal student records, academic, scheduling and staff information populate the Foothill De Anza Community College's Banner system, which in turn provides Argos with data.

What new features can I expect this year?

- We expect to roll out the new ARGOS 5.1 to all users by the end of August, 2016.
- We expect continue updates from eVisions to the ARGOS system.
- We expect we will have another onsite training session focused on the OLAP (On Line Analytical Processing) and Dashboard sometime after the Fall quarter.
- We expect significant changes to the automated email report distribution system.
- More trainings to support the users to make the transition to the new ARGOS 5.1.

How do I request a new feature?

Request a new feature by submitting an online project request through MyPortal.

Click instructions [here](#)

Created 5/10/2016

Revised 7/30/2016

Posted 8/12/2016

What is OLAP (On Line Analytical Processing) cube means in ARGOS?

An **OLAP cube** is a multidimensional database that is optimized for data warehouse and online analytical processing (**OLAP**) applications. An **OLAP cube** is a method of storing data in a multidimensional form, generally for reporting purposes. In **OLAP cubes**, data (measures) are categorized by dimensions.

In ARGOS, a report can be built with one dimensional data elements, for example: terms, college, department, enrollment count.

An OLAP cube can introduce additional dimension to the report presentation, for example, you can introduce multiple years, ethnicity of the enrollment, gender into the report, and this can be introduced into the report you are viewing dynamically, and it will give you a different perspective of the data you are reviewing.

How do I request a new OLAP cube?

OLAP development typically will involve a definition of the specification and layout of a new screen interface, this activity will typically involve Institutional Research, ETS and the requesting functional department(s). This activity can take up to four weeks to complete. The programming and testing of the new program can take additional time to complete.

Request a new OLAP cube by submitting an online project request through MyPortal.

Click instructions [here](#)

What is a data block?

Data block is a specific view of the data joined in the background with different tables; it will dynamically link the data elements from different sources and give you a flat view of the data for reporting purpose.

For example: you can take the Banner student data joined with the Financial Aid tables and produce a report that can present the student's financial aid condition from both the student and financial aid systems.

How do I request a change to the existing data block?

If you want to make changes to an existing data block for your own or local departmental use, you can copy a data block from the certified area to your local area and make the changes there, you can run the query there for your own use, if you are a data block designer, you can do this on your own, if you are not, you can ask ETS to copy for you by submitting a request [here](#)

To request a change to a certified data block, please submit a support ticket request [here](#)

How do I request a new data block?

To request a new data block, please submit a support ticket request [here](#)